



25<sup>th</sup> June 2020

Dear Valued Customer,

**IMPORTANT UPDATE ON FERRY ROUTES TO AND FROM DOVER**

We hope that following the last few unusual months you and your families are safe and well and slowly moving back to some form of normality. Motis has worked extremely hard to maintain a constant high level of service for our customers, 24 hours a day, throughout the COVID-19 Pandemic whilst keeping our customers and staff safe at the same time.

The COVID-19 pandemic has resulted in a reduction in traffic utilising many ferry routes, particularly on the Short Sea straights to and from Dover. As a consequence of this the Dover Harbour Board have served notice to ALL ferry companies using the port (P&O & DFDS) that there will be a £5 / €6 increase in their wharfage charges across all freight unit types. This wharfage charge will be implemented on Artic's, Lorries, Unaccompanied trailers and vans from 19<sup>th</sup> July 2020 for both import and export traffic travelling through the port of Dover, a copy of this letter can be found on the following link [Dover Harbour Board Letter](#).

Therefore, from the 19<sup>th</sup> July 2020, you will notice an additional line on your Invoice "Dover Port Additional wharfage" with the charge of £5 / €6. We fully appreciate that any increase in costs are not welcomed, but we assure you this is beyond our control and we have no other choice but to pass it on to our customers.

I would like to take this opportunity to thank you for your ongoing support and assure you our ongoing endeavours to provide you with the highest levels of service 24 hours a day.

Yours Sincerely

Chris Polwart - Commercial Director

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