

Frequently asked questions

Update: 16.03.20

Coronavirus

What is RAIpin AG doing to prevent the Coronavirus from spreading between the south and the north as far as possible?

RAIpin AG is observing the situation continuously and, depending on developments, will be taking additional measures. To this end, RAIpin AG is in regular contact with its partners and service providers, such as the railways or the authorities. RAIpin AG has already adopted hygiene measures. Thus, cleaning of the terminals and sleeping cars in Freiburg and Novara has been supplemented with additional disinfection activities. The cleaning cycles for the sleeping cars have been increased and disinfectants have additionally been made available at the terminal.

How is RAIpin AG protecting its employees, particularly those who come into contact with truck drivers?

Cleaning processes at the terminals have been modified in the interests of heightened hygiene. Alongside additional disinfection measures, information on preventive measures (e.g. washing hands) is being distributed. The cleaning cycles have been increased and disinfectants have additionally been made available at the terminal.

Are there any special cleaning or disinfection measures for trucks and equipment?

No, there is currently no special cleaning for trucks or equipment. These belong to the driver and cleaning is the responsibility of the driver. Such measures would not offer any advantages. The sleeping cars in which the drivers travel are cleaned and disinfected before each trip.

As a truck driver, I spend around eight hours with other truck drivers in the sleeping car. How does RAIpin AG protect its customers?

Information on measures to prevent infectious diseases from spreading is being posted at the terminals. The cleaning cycles for the sleeping cars have been increased and disinfectants have additionally been made available at the terminal. As far as possible, drivers will also be assigned individual cabins overnight. A maximum of 16 truck drivers are allowed in the sleeping cars to ensure the necessary distance.

What response will RAlpin AG take in the event of any truck drivers at the terminal exhibiting symptoms of the Coronavirus?

RAlpin AG does not have the expertise to perform a correct medical diagnosis of each truck driver's health. In the event of any suspected contagion of any kind, the driver will be asked to seek medical treatment. As far as possible, the truck drivers will be given individual cabins to prevent any risk of mutual contagion.

Is there a risk of truck drivers preferring not to use the rolling highway service due to the virus becoming more widespread?

There is a latent risk of this occurring. However, RAlpin AG will be doing everything in its power to ensure that drivers can continue using the rolling highway service in confidence. Adjustments to cleaning processes and support for personal hygiene, e.g. disinfectants, have already been implemented.

What consequences would the suspension of the rolling highway service have?

The authorities have confirmed the importance of freight traffic flows and thus count the loading terminals among the necessary infrastructures that must continue to be operated. For this reason, there are no plans to discontinue operations.

The suspension of the rolling highway service would result in massive economic problems. The necessary revenues would be lost, thus jeopardising the entire company in the medium term. At the same time, all customers would immediately start using the roads again, meaning that some 100,000 trucks per year would cross the Alps by road again.

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